



Refund Policy

The Refund Policy of the Oceanside Volleyball Club (OVC) is established to provide guidelines on the circumstances under which refunds will be issued for club fees and related expenses. This policy aims to be transparent, fair, and responsive to the needs of our members.

Train and Play

- Withdrawal $\geq$ 2 weeks before program start: 75% refund.
- Withdrawal $<$ 2 weeks before program start: 75% refund only if a replacement athlete can be found; otherwise, no refund.
- OVC may make exceptions to these policies for extenuating circumstances. This could include injuries (a doctor note may be required) or family emergencies. These exceptions are based on the discretion of the club.

Club Tryout Fees

Tryout fees are **non-refundable**.

Club/Team Fees

- When an athlete registers on a club team, they are committing to play with that team for the season. There are no refunds if an athlete chooses to withdraw UNLESS there are extenuating circumstances (e.g., injury, family emergency) as determined by OVC.
- For each team, we calculate the cost of tournament entry fees, clothing, gym rentals, coaching costs, and administrative costs. Once we add up the total costs for the team, we divide that cost by the number of players that join the team or are expected to join the program. Once a player commits to a program or team season, it is assumed that the player will complete the season. Because we are a volunteer run, not for profit organization, if a player withdraws, we are unable to give a refund because it would put the financial burden on the remaining members of the team. The money collected for fees has already been spent as described above.
- If a player is injured prior to the beginning of a club season and wishes to withdraw from the team, a refund may be granted *if that spot can be filled by another suitable player*. Each situation will be handled on an individual basis.